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INFOTECH

Your
Technology
Partner

**Providing Unparalleled IT Reliability,
Security and Modernization
for Haddock & Company Lawyers**



When Haddock & Company Lawyers – a leading law practice group in British Columbia – was looking to secure, optimize and modernize their IT infrastructure, Compunet was the perfect IT support partner to ensure the reliability and security of their network and data.

Haddock & Company Lawyers is a recognized law practice group that delivers legal services to residential housing providers, such as strata corporations, housing co-operatives, condominiums, housing corporations, Indian lands corporations, landlords, and free hold fractional interest housing corporations.

IT plays a huge role in ensuring that operations run efficiently at Haddock & Company. Their team relies on a strong and secure IT infrastructure to successfully prepare for cases, effectively represent clients and provide the premium service experience that their clients expect. In an increasingly fast-paced and digital business environment, staying strategic and proactive with IT is essential for Haddock & Company.

The Situation: A Need for Consistent IT Support, Reliable Business Continuity Strategies and A Modernized IT Infrastructure

Before partnering with Compunet, the Haddock & Company team were quickly growing tired of worrying about their IT network and client data. They decided to reach out to Compunet for consistent IT support, a comprehensive business continuity solution and an overall network 'refresh' to ensure their systems we're making the most out of the latest technologies available.

"I didn't know anything about computers," says Grant Haddock, founder of Haddock & Company. "The only solution was to search for the right IT company to support us. I'd rather make money doing what I'm good at while paying someone else to do what they're good at."

The Solution: Partnering with a Proactive IT Support Company to Ensure Reliability, Security and A Scalable Modern Infrastructure

It didn't take long for Haddock & Company to make the decision to partner with Compunet. The Compunet team worked quickly to evaluate the IT situation at Haddock & Company and determine which resources and strategies would be best suited for the firm.

Compunet implemented a variety of IT services and strategies to support the Haddock & Company team including:

- **A comprehensive business continuity** solution to keep their data and IT systems recoverable in the event of a disaster.
- **Reliable on-site and remote IT support** to address all of their IT-related questions, concerns, or issues.
- **24/7 monitoring and maintenance** to keep their technology up and running around-the-clock while eliminating disruptions and downtime.

Most importantly, however, Compunet efficiently and effectively migrated the Haddock & Company IT infrastructure to the cloud, in order to improve communication, collaboration, and productivity for their staff members.

Cloud migration has helped ensure the following features for Haddock & Company:

- **Scalability:** The Haddock & Company infrastructure now has the ability to grow, expand, and evolve alongside business needs, demands or changes.
- **Availability:** The Haddock & Company team now has anytime-access to applications and data whether they're in the office or on the go.
- **Cost-Efficiency:** The Haddock & Company team now gets optimized use of the applications they were already using.
- **Security:** The cloud solution implemented for Haddock & Company includes multiple layers of security to avoid disasters, protect confidential legal data and maintain compliance standards.



The Outcome: A Long-Standing IT Partnership That Leaves IT Worries in The Dust

Ever since partnering with Compunet, the Haddock & Company team has reaped the benefit of a structured and fully-managed approach to IT. Compunet ensures that all things IT are taken care of swiftly and strategically so the lawyers can focus on their core responsibilities. Compunet has helped Haddock & Company remain secure and efficient while also ensuring they maintain a competitive edge with modern IT infrastructure solutions.

“Compunet goes above and beyond our expectations”

“They go above and beyond our expectations,” adds founder, Grant Haddock. “They immediately respond to all of our emails and they’re always available, even on weekends.”

“They take care of the headaches – which means it’s one less thing for us to worry about!”

“I would and have recommended them to a few law firms,” continues Haddock. “They take care of the headaches – which means it’s one less thing for us to worry about! If something happens, we know they’re on it right away.”

Is your law firm looking to get a better hold on IT management and data security?

Ready to migrate to the Cloud but not sure where to start? Reach out to the team of experts at Compunet right away at (604)-986-8170 or info@compunet.ca.

The Compunet team has the experience and expertise necessary to keep your firm modern, productive and secure.